

Hampton Piano Studio

Billing Policy

There are certain guidelines in which I strictly adhere regarding missed lessons, the billing process and late fees. These guidelines are consistently maintained, and cannot be altered as they allow the business portion of piano lessons to flow smoothly and equitably. Currently, my half term rates for piano lessons are as follows:

(Please note that fees can be variable, depending on the number of weeks available during any half term period)

30 minute lessons - £60 - £84

60 minute lessons - £120 - £168

These fees reserve a weekly time slot which works like rent one would pay for an apartment. These are flat fees to reserve your or your child's weekly time for lessons, whether you choose to attend or miss. Fees are charged by the half term, and are not lowered or refunded for missed lessons.

If, for some reason, you are aware that a future lesson must be missed, please notify me at least one week or not less than 24 hours if possible, in advance.

Termination of Lessons

If a student and/or parent should decide to terminate lessons at any given time during the year, the studio requires a two week written notice. Regardless of when appropriate notice is given, such student/parent shall be financially responsible for the following two weeks/lessons, whether the student/parent chooses to attend or be absent.

Payments and Late Fees

All fees for lessons are due in advance on the first lesson of each half term. Bills are submitted during the last week of each session for the next half term. It is necessary to ensure that these payments are received on time. Therefore a £5.00 late fee will apply for any payments received after the due date. This late charge would best be paid at the time that the half term fee is remitted, or it will appear on the following half term statement.

If payment has still not been received after the second lesson of any half term session, lessons will cease until the full fee has been paid.

Attendance

Regular attendance of lessons is mandatory for progress to be made. The studio shall not assume any financial responsibility for student's absence(s) due to illness, weather, sports, holidays, exams etc., although an alternative lesson time may be offered whenever possible during the same half term session in an effort to make up the missed lesson(s). The studio shall, however, assume financial responsibility should I (Susan Compton) become ill, be out of town, or cancel for any reason. The half term regular fee will then be reduced by that particular amount.